Rocketfast Employees Recognized for Everyday Excellence

Two employees at Rocketfast Car Wash were recognized for exceptional customer service. A post on social media by Lindsey Pyles brought attention to the Ruston-Lincoln Chamber of Commerce Everyday Excellence Committee that Callie Hardel and DeGregory Dade had gone above and beyond when Lyndsey accidentally threw away her cell phone as she cleaned out her car in preparation for an upcoming trip, and the phone ended up in the dumpster. Although it was closing time, the Rocketfast employees, without hesitation dug through the trash until they located the phone.

The Committee accepts nominations for great customer service, but they also watch social media for posts from customers who may not be aware of the program. The Ruston-Lincoln Chamber of Commerce recognizes that great customer service is just another way to promote Ruston businesses. For being chosen as the July/August Everyday Excellence winners, the two Rocketfast employees each received a $25 gift card from Uptown Downtown, 1 night’s stay at Best Western PLUS Ruston, a pass to I-20 Escape, a certificate for 1-year of service from Holstead’s A/C and Heating and an Everyday Excellence sign was placed in the yard of Rocketfast Car Wash.

Do you have an Excellence story to tell? Send it to iflowers@rustonlincoln.org. Tell us who you’re nominating, where they work, and what they did.

Pictured left to right

1st row: Trey Nathan, Dylan Fields, Bryan Atkins

2nd row: Jawon Wimberly, Cathi Cox-Boniol, Degregory Dade, Callie Hardel, Tom Boniol, Marisol O’Neal, Chad Brownfield